

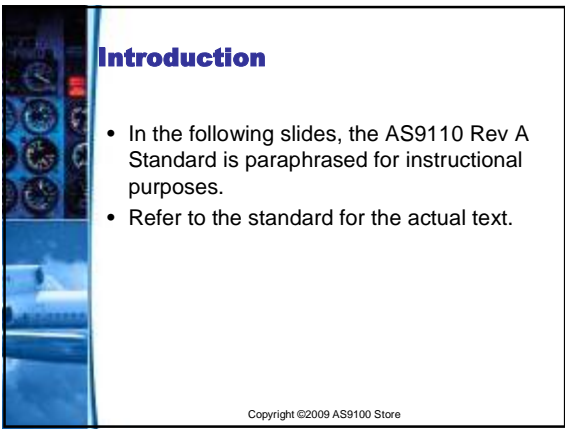
AS9110 Rev A

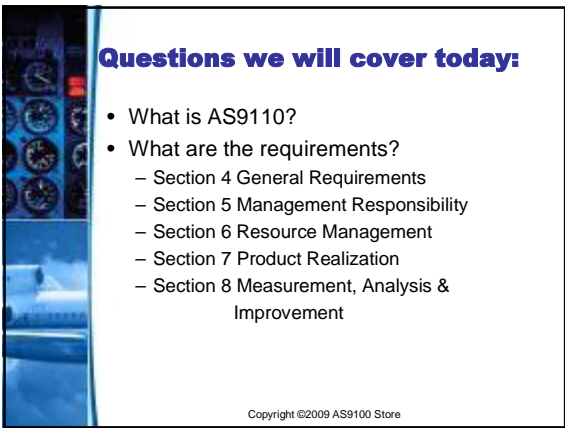
Presentation Materials

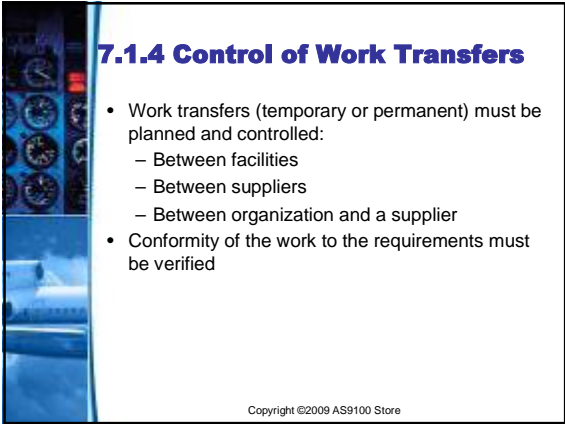


Student's Guide





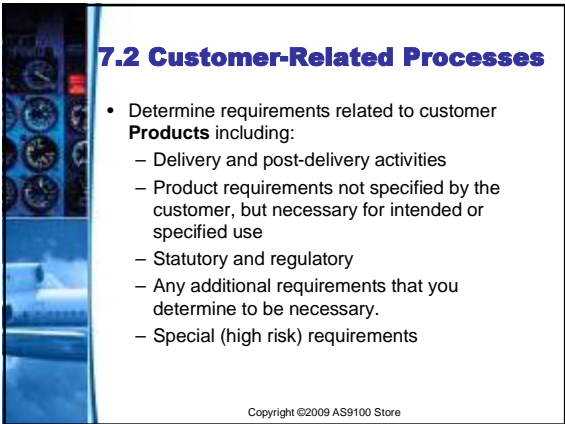




7.1.4 Control of Work Transfers

- Work transfers (temporary or permanent) must be planned and controlled:
 - Between facilities
 - Between suppliers
 - Between organization and a supplier
- Conformity of the work to the requirements must be verified

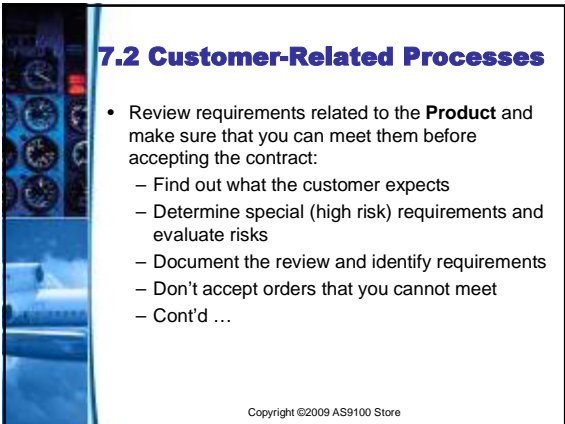
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7.2 Customer-Related Processes

- Determine requirements related to customer **Products** including:
 - Delivery and post-delivery activities
 - Product requirements not specified by the customer, but necessary for intended or specified use
 - Statutory and regulatory
 - Any additional requirements that you determine to be necessary.
 - Special (high risk) requirements


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7.2 Customer-Related Processes

- Review requirements related to the **Product** and make sure that you can meet them before accepting the contract:
 - Find out what the customer expects
 - Determine special (high risk) requirements and evaluate risks
 - Document the review and identify requirements
 - Don't accept orders that you cannot meet
 - Cont'd ...


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Next Steps

- Determine timeline for implementation
- Perform Gap Analysis Review how your existing quality system fits into AS9110 format
- Put together an implementation plan and timeline
- Identify a Registrar


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Next Steps

- Implement the system
- Run the system for 3 months to gather records, perform internal audits, have management review and make improvements
- Have your Registration Audit
- Correct any nonconformances

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Next Steps

- Celebrate your registration!
- Maintain your system with regular internal audits, management reviews and surveillance audits from your Registrar

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