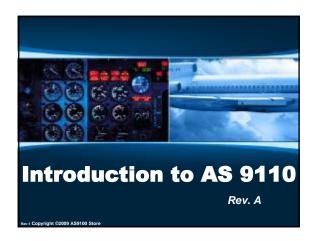


AS9110 Rev A Presentation Materials



Student's Guide





Introduction

- In the following slides, the AS9110 Rev A Standard is paraphrased for instructional purposes.
- Refer to the standard for the actual text.

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Questions we will cover today:

- What is AS9110?
- What are the requirements?
 - Section 4 General Requirements
 - Section 5 Management Responsibility
 - Section 6 Resource Management
 - Section 7 Product Realization
 - Section 8 Measurement, Analysis & Improvement

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7.1.4 Control of Work Transfers

- Work transfers (temporary or permanent) must be planned and controlled:
 - Between facilities
 - Between suppliers
- Between organization and a supplier
- Conformity of the work to the requirements must be verified

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7.2 Customer-Related Processes

- Determine requirements related to customer **Products** including:
 - Delivery and post-delivery activities
 - Product requirements not specified by the customer, but necessary for intended or specified use
 - Statutory and regulatory
 - Any additional requirements that you determine to be necessary.
 - Special (high risk) requirements

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7.2 Customer-Related Processes

- Review requirements related to the **Product** and make sure that you can meet them before accepting the contract:
 - Find out what the customer expects
 - Determine special (high risk) requirements and evaluate risks
 - Document the review and identify requirements
 - Don't accept orders that you cannot meet
 - Cont'd ...

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Next Steps

- Determine timeline for implementation
- Perform Gap Analysis Review how your existing quality system fits into AS9110 format
- Put together an implementation plan and timeline
- Identify a Registrar

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Next Steps

- Implement the system
- Run the system for 3 months to gather records, perform internal audits, have management review and make improvements
- Have your Registration Audit
- Correct any nonconformances

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Next Steps

- Celebrate your registration!
- Maintain your system with regular internal audits, management reviews and surveillance audits from your Registrar

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