

# Overview Lean Support Processes Course Outline

## Lesson 1 | Support Processes

- Lean techniques require changes in Purchasing, Scheduling, Warehousing/Shipping, and Accounting practices.

## Lesson 2 | Lean Starts with People

- Lean Starts with People
- Communicate the why, what, how, and who.
- Provide education in the concepts.
- Train employees in tools and techniques as needed to achieve a flexible workforce.

## Challenge

- An assessment of the learner's progress in this course.