Human Factors Basics Course Outline

Lesson 1 | Understanding Human Factors

- Human Factors as Precursors
- Human Factor Categories
- Human Factor Countermeasures
- Human Factors and Quality Management Systems

Lesson 2 | The Dirty Dozen

- What Each Category Means
- Symptoms and Evidence
- Countermeasures

Lesson 3 | Managing Human Factors

- The Need for Clear Policies
- Embrace a Just Clause
- Reporting and Monitoring Systems
- Human Factors & Design Considerations
- Human Factors & the Work Environment
- Tips for Assessing and Mitigating Impact

Course Test Challenge

- An assessment of the learner's progress in this course.