

QUALITY SYSTEM - P-D-C-A - OBJECTIVES PLANNING - FD-620-001

**AS 9110 C
QUALITY MANAGEMENT
SYSTEM**

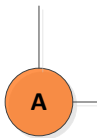
The QMS directs and controls the activities needed to deliver quality maintenance services

With integrity in the workplace, dedicated employees, and innovative services, the **QUALITY / SAFETY POLICY** is to satisfy our customers with a full range of safe and airworthy maintenance services of landing gear systems that meet the needs and expectations of international and domestic customers

The **QUALITY / SAFETY OBJECTIVE** is to develop, implement, and maintain a quality system that ensures safe, consistent and continuing aircraft landing gear maintenance services required and deserving of customers

Objectives at Relevant Functions / Levels





See Flow Chart example below:

Suppose our quality policy is “to meet customer requirements for fast delivery of orders”.
Our quality objective is to deliver orders within five days.
The quality objectives for various levels of the process might be as follows:

