AS9100Store AS9110Store AS9120Store

AS9100D		AS9110C		AS9120B	
	Introduction		Introduction		Introduction
0.1	General	0.1	General	0.1	General
0.2	Quality management principles	0.2	Quality management principles	0.2	Quality management principles
0.3	Process approach	0.3	Process approach	0.3	Process approach
0.3.1	General	0.3.1	General	0.3.1	General
0.3.2	Plan-Do-Check-Act cycle	0.3.2	Plan-Do-Check-Act cycle	0.3.2	Plan-Do-Check-Act cycle
0.3.3	Risk-based thinking	0.3.3	Risk-based thinking	0.3.3	Risk-based thinking
0.4	Relationship with other management standards	0.4	Relationship with other management standards	0.4	Relationship with other management standards
1	Scope	1	Scope	1	Scope
2	Normative references	2	Normative references	2	Normative references
3	Terms and definitions	3	Terms and definitions	3	Terms and definitions
4	**Context of the organization**	**4**	**Context of the organization**	**4**	**Context of the organization**
4.1	Understanding the organization and its context	4.1	Understanding the organization and its context	4.1	Understanding the organization and its context
4.2	Understanding the needs and expectations of interested parties	4.2	Understanding the needs and expectations of interested parties	4.2	Understanding the needs and expectations of interested parties
4.3	Determining the scope of the quality management system	4.3	Determining the scope of the quality management system	4.3	Determining the scope of the quality management system
4.4	Quality management system and its processes	4.4	Quality management system and its processes	4.4	Quality management system and its processes
5	**Leadership**	**5**	**Leadership**	**5**	**Leadership**
5.1	Leadership and commitment	5.1	Leadership and commitment	5.1	Leadership and commitment
5.1.1	General	5.1.1	General	5.1.1	General
5.1.2	Customer focus	5.1.2	Customer focus	5.1.2	Customer focus
5.2	Policy	5.2	Policy	5.2	Policy
5.2.1	Establishing the quality policy	5.2.1	Establishing the quality policy	5.2.1	Establishing the quality policy
5.2.2	Communicating the quality policy	5.2.2	Communicating the quality policy	5.2.2	Communicating the quality policy
5.3	Organizational roles, responsibilities and authorities	5.3	Organizational roles, responsibilities and authorities	5.3	Organizational roles, responsibilities and authorities
		5.3.1	Accountable Manager		
		5.3.2	Quality Manager		
		5.3.3	Other Appointed Manager(s)		
6	**Planning**	**6**	**Planning**	**6**	**Planning**
6.1	Actions to address risks and opportunities	6.1	Actions to address risks and opportunities	6.1	Actions to address risks and opportunities
6.2	Quality objectives and planning to achieve them	6.2	Quality objectives and planning to achieve them	6.2	Quality objectives and planning to achieve them
6.3	Planning of changes	6.3	Planning of changes	6.3	Planning of changes
7	**Support**	**7**	**Support**	**7**	**Support**
7.1	Resources	7.1	Resources	7.1	Resources
7.1.1	General	7.1.1	General	7.1.1	General
7.1.2	People	7.1.2	People	7.1.2	People
7.1.3	Infrastructure	7.1.3	Infrastructure	7.1.3	Infrastructure
7.1.4	Environment for the operation of processes	7.1.4	Environment for the operation of processes	7.1.4	Environment for the operation of processes
7.1.5	Monitoring and measuring resources	7.1.5	Monitoring and measuring resources	7.1.5	Monitoring and measuring resources
7.1.6	Organizational knowledge	7.1.6	Organizational knowledge	7.1.6	Organizational knowledge
7.2	Competence	7.2	Competence	7.2	Competence
7.3	Awareness	7.3	Awareness	7.3	Awareness
7.4	Communication	7.4	Communication	7.4	Communication
7.5	Documented information	7.5	Documented information	7.5	Documented information
7.5.1	General	7.5.1	General	7.5.1	General
7.5.2	Creating and updating	7.5.2	Creating and updating	7.5.2	Creating and updating
7.5.3	Control of documented information	7.5.3	Control of documented information	7.5.3	Control of documented information
8	**Operation**	**8**	**Operation**	**8**	**Operation**
8.1	Operational planning and control	8.1	Operational planning and control	8.1	Operational planning and control
8.1.1	Operational Risk Management	8.1.1	Operational Risk Management	8.1.1	(Not Used)
8.1.2	Configuration Management	8.1.2	Configuration Management	8.1.2	Configuration Management
8.1.3	Product Safety	8.1.3	Product Safety	8.1.3	(Not Used)
8.1.4	Prevention of Counterfeit Parts	8.1.4	Prevention of Counterfeit Parts	8.1.4	Prevention of Counterfeit Parts
		8.1.5	Prevention of Suspected Unapproved Parts	8.1.5	Prevention of Suspected Unapproved Parts
		8.1.6	Installation of Approved Parts		
8.2	Requirements for products and services	8.2	Requirements for products and services	8.2	Requirements for products and services
8.2.1	Customer communication	8.2.1	Customer communication	8.2.1	Customer communication
8.2.2	Determining the requirements for products and services	8.2.2	Determining the requirements for products and services	8.2.2	Determining the requirements for products and services
8.2.3	Review of the requirements for products and services	8.2.3	Review of the requirements for products and services	8.2.3	Review of the requirements for products and services
8.2.4	Changes to requirements for products and services	8.2.4	Changes to requirements for products and services	8.2.4	Changes to requirements for products and services
8.3	Design and development of products and services	8.3	Design and development of products and services	8.3	Design and development of products and services
8.3.1	General	8.3.1	General	8.3.1	General
8.3.2	Design and development planning	8.3.2	Design and development planning	8.3.2	Design and development planning
8.3.3	Design and development inputs	8.3.3	Design and development inputs	8.3.3	Design and development inputs
8.3.4	Design and development controls	8.3.4	Design and development controls	8.3.4	Design and development controls
8.3.5	Design and development outputs	8.3.5	Design and development outputs	8.3.5	Design and development outputs
8.3.6	Design and development changes	8.3.6	Design and development changes	8.3.6	Design and development changes
8.4	Control of externally provided processes, products and services	8.4	Control of externally provided processes, products and services	8.4	Control of externally provided processes, products and services
8.4.1	General	8.4.1	General	8.4.1	General
8.4.2	Type and extent of control	8.4.2	Type and extent of control	8.4.2	Type and extent of control
8.4.3	Information for external providers	8.4.3	Information for external providers	8.4.3	Information for external providers
8.5	Production and service provision	8.5	Production and service provision	8.5	Production and service provision
8.5.1	Control of production and service provision	8.5.1	Control of production and service provision	8.5.1	Control of production and service provision
8.5.2	Identification and traceability	8.5.2	Identification and traceability	8.5.2	Identification and traceability
8.5.3	Property belonging to customers or external providers	8.5.3	Property belonging to customers or external providers	8.5.3	Property belonging to customers or external providers
8.5.4	Preservation	8.5.4	Preservation	8.5.4	Preservation
8.5.5	Post-delivery activities	8.5.5	Post-delivery activities	8.5.5	Post-delivery activities
8.5.6	Control of changes	8.5.6	Control of changes	8.5.6	Control of changes
8.6	Release of products and services	8.6	Release of products and services	8.6	Release of products and services
8.7	Control of nonconforming outputs	8.7	Control of nonconforming outputs	8.7	Control of nonconforming outputs
9	**Performance evaluation**	**9**	**Performance evaluation**	**9**	**Performance evaluation**
9.1	Monitoring measurement, analysis and evaluation	9.1	Monitoring measurement, analysis and evaluation	9.1	Monitoring measurement, analysis and evaluation
9.1.1	General	9.1.1	General	9.1.1	General
9.1.2	Customer satisfaction	9.1.2	Customer satisfaction	9.1.2	Customer satisfaction
9.1.3	Analysis and evaluation	9.1.3	Analysis and evaluation	9.1.3	Analysis and evaluation
9.2	Internal audit	9.2	Internal audit	9.2	Internal audit
9.3	Management review	9.3	Management review	9.3	Management review
9.3.1	General	9.3.1	General	9.3.1	General
9.3.2	Management review inputs	9.3.2	Management review inputs	9.3.2	Management review inputs
9.3.3	Management review outputs	9.3.3	Management review outputs	9.3.3	Management review outputs
10	**Improvement**	**10**	**Improvement**	**10**	**Improvement**
10.1	General	10.1	General	10.1	General
10.2	Nonconformity and corrective action	10.2	Nonconformity and corrective action	10.2	Nonconformity and corrective action
10.3	Continual improvement	10.3	Continual improvement	10.3	Continual improvement
11	**Notes**	**11**	**Notes**	**11**	**Notes**
11.1	Revision Indicator	11.1	Revision Indicator	11.1	Revision Indicator